

## Who are we?



PRASIS provides support services and a professional indemnity scheme for plastic surgeons through an appointed broker and underwriter. Includes:

- Peer to peer support
- Educational days
- Advice on procedures
- Quarterly board meetings with underwriters & brokers
- Input into general claims and underwriting enquiries
- Updates via the newsletters/website
- Liaison with Underwriters/Brokers on queries



Medical Insurance Consultants (MIC) is your primary contact for insurance or policy related questions **and** support after accessing the helpline to report a claim or circumstance against you.

- FCA Registered
- Acts for you, on your behalf
- Reviews the insurance markets
- Attendance at conferences
- Analyses policy coverage with Underwriters
- Can provide some medico-legal support with matters

For any policy related queries contact MIC on 01935 847832 or [prasis@m-i-c.co.uk](mailto:prasis@m-i-c.co.uk)



CFC are your insurance provider. They underwrite your policy and offer a 24/7 claims helpline, operated by Keoghs LLP; call Keoghs when you have a claim to report.

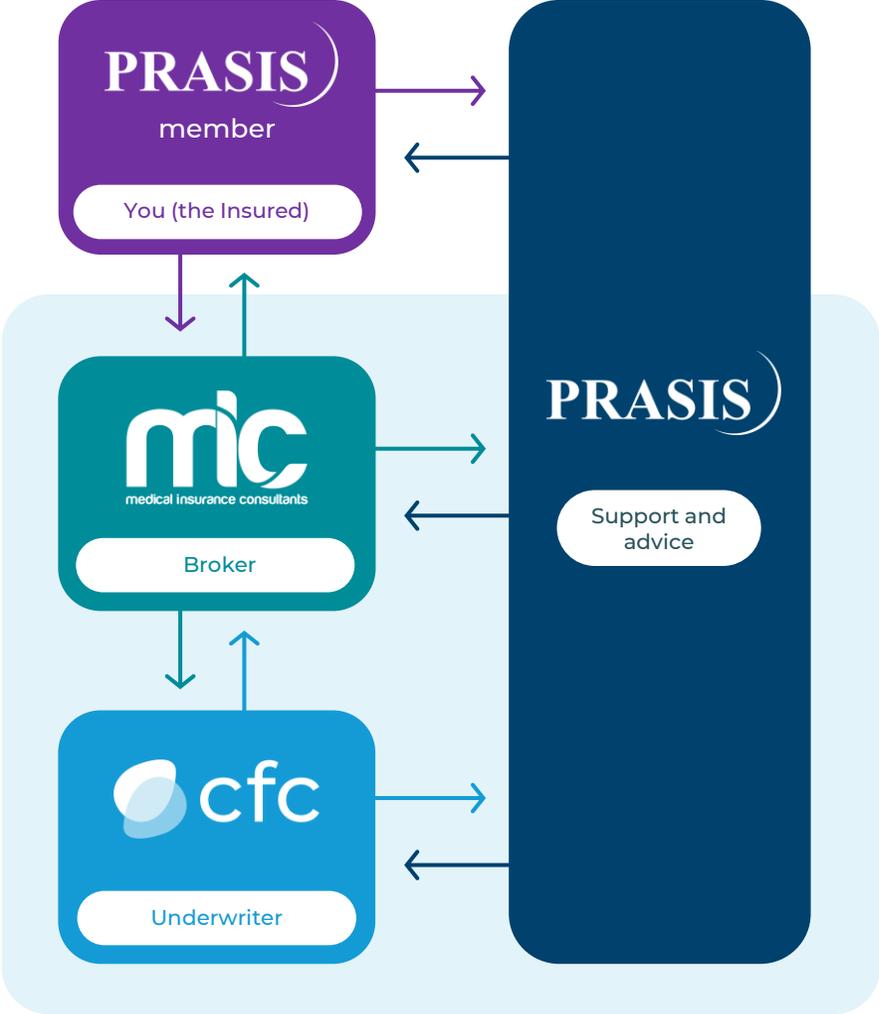
- FCA Registered
- Carries the risk and pays claims
- Responsible for policy wording/rating
- Attendance at conferences



On behalf of CFC, Keoghs LLP provide a 24/7 medico-legal helpline to PRASIS members as part of the insurance policy. Keoghs are available for routine and emergency queries and to report any circumstance that may give rise to a claims or an actual claim (such as a solicitor's letter or a request for a refund of fees etc) against you.

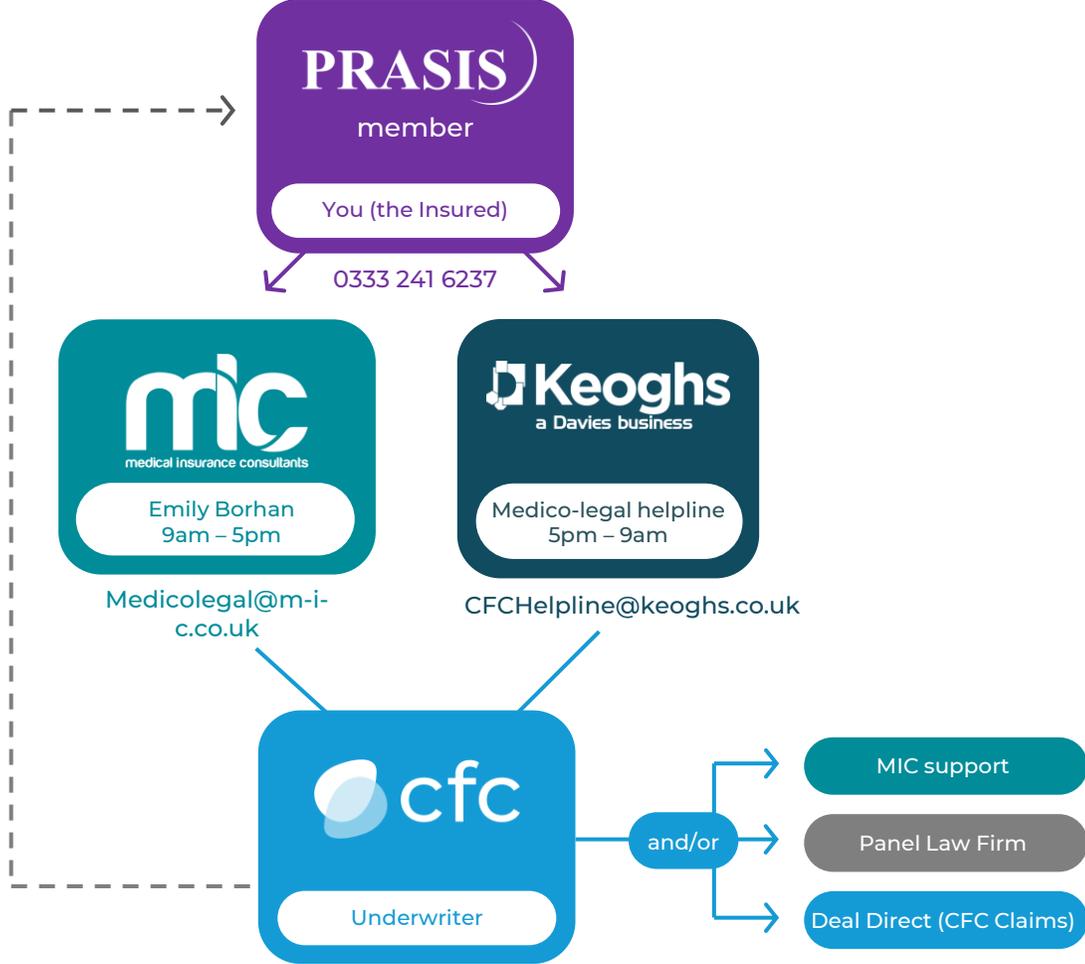
For claims or complaints contact MIC / Keoghs on 0333 241 6237 or [medicolegal@mic.co.uk](mailto:medicolegal@mic.co.uk)

# Underwriting process



MIC are your insurance broker who act on your sole behalf but who also work with Prasis and CFC to ensure you have the appropriate cover for your indemnity purposes.

# Claims process



# FAQs



## My renewal is due, who do I call?

Your Broker, MIC. However, they will contact you 2 months before your renewal for the following:

- Completed Renewal Declaration
- Confirmation of any material changes to your practice
- An update on any matters notified



## What do I do if I have a change to my practice mid-way through my policy?

Any change in procedures, activities, income or practice profile should be notified to your Broker, MIC, who will update CFC for any comments or mid-term adjustments to your policy.



## Who should I call for Medico-Legal Advice?

On behalf of CFC, Emily Borhan from MIC provides a medico-legal advice line to PRASIS members as part of the insurance policy between the hours of 9am -5pm. Outside of core working hours, Keoghs Solicitors are available for routine and emergency queries and to report any circumstance that may give rise to a claims or an actual claim (such as a solicitors letter or a request for a refund of fees etc.)



## When and how would I contact the PRASIS Board?

The PRASIS Board can be contacted for details of upcoming training days and advice on pioneering/new procedures. In the first instance, you should contact Helen Roberts at PRASIS [helen.roberts@prasis.org](mailto:helen.roberts@prasis.org)  
The Board will re-direct you to MIC for any insurance/policy related matters.



## Personal data

The PRASIS board do not have access to any personal data. Their role is to support, advise and educate members.